



## Keep In Touch with Family and Business Worldwide

**Many U.S. cell phones don't work overseas.** U.S. cell phones are generally not compatible with the mobile phone standards in other countries. Viking offers passengers cellular phones that roam seamlessly worldwide through its partner, Global Phoneworks.

**Know—and control—your costs.** The discounted rental rate for Viking travelers is only \$39.00 for up to 12 days or \$59.00 for up to 19 days, plus airtime. This low cost includes delivery, rental of the phone and return shipping. You pay only for the minutes used, with no minimum spend required. There are no hidden costs (e.g., long-distance charges, roaming charges, tolls, taxes, or surcharges). You will receive a detailed invoice listing all calls. Sample per-minute charges:

Service Area	Incoming Calls	Local Calls	Calls to US
Austria	\$0.89	\$1.49	\$1.89
Belgium	\$0.89	\$1.49	\$1.89
Bulgaria	\$1.19	\$1.29	\$3.99
China	\$1.89	\$0.89	\$2.99
Croatia	\$1.49	\$0.99	\$2.49
Czech Republic	\$0.89	\$1.49	\$3.89
Egypt	\$1.79	\$0.99	\$3.49
Estonia	\$1.79	\$0.89	\$3.59
Finland	\$0.89	\$1.49	\$1.89
France	\$0.89	\$1.49	\$1.89
Germany	\$0.89	\$1.49	\$1.89
Hong Kong	\$0.99	\$0.89	\$2.79
Israel	\$1.09	\$1.79	\$4.89
Jordan	\$1.89	\$1.29	\$3.29

Service Area	Incoming Calls	Local Calls	Calls to US
Hungary	\$0.89	\$1.49	\$1.89
Latvia	\$1.89	\$0.89	\$5.79
Lithuania	\$1.39	\$1.39	\$5.79
Luxembourg	\$0.89	\$1.49	\$1.89
Netherlands	\$0.89	\$1.49	\$1.89
Romania	\$1.39	\$0.89	\$4.29
Russia	\$1.79	\$2.69	\$6.89
Serbia	\$1.39	\$1.39	\$6.69
Slovakia	\$0.89	\$1.89	\$2.79
Switzerland	\$0.89	\$1.49	\$1.89
Turkey	\$1.39	\$1.49	\$3.29
Ukraine	\$1.39	\$0.99	\$5.99
U.K.	FREE	\$0.44	\$1.39

Cellular phones and telephone service are provided by Global Phoneworks, LLC. Airtime rates include all tolls, taxes, and surcharges; subject to change based on foreign exchange rates and local network charges. All rates are per minute. These rates are specifically provided for Viking passengers. Passengers assume all responsibility for lost or stolen phones that are not returned.

**Access 24/7 around the globe.** You will be reachable at one worldwide cell phone number for your entire trip. You receive your phone number before you depart, so you can share it with family members and associates. If the need arises, you will have access to local support services, consulates, and travel organizations.

**Easy to use.** Receiving and returning the phone is easy. The phone will be shipped to you prior to your departure from the United States. All phones are secure, accessible via your Personalized Identification Number (PIN), and ready to use upon receipt. A *Quick Start Reference Guide* is included, along with calling cards, a replacement battery and a charger. A return shipping label is also included. When you return home, simply send the phone back.

**Two ways to order your phone.** (1) A fax order form is located on the reverse side (fax to 703-903-4470); or (2) Go to [www.globalphoneworks.com/Viking](http://www.globalphoneworks.com/Viking). For questions, call toll-free 800-556-0530; be sure to mention Viking to guarantee your savings. Major credit cards accepted.

# GLOBAL PHONWORKS ORDER FORM AND RENTAL AGREEMENT

Fax completed form to 703-903-4470. For customer service, call 800-556-0530.

## Customer Data

Name \_\_\_\_\_  
Company: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
Billing Reference (if used): \_\_\_\_\_  
Email address \_\_\_\_\_

## Trip Data

Choose length of journey:  up to 12 days (\$39)  
 up to 19 days (\$59)  
 up to 26 days (\$79)

Date you wish to receive phone: \_\_\_\_\_

Date of departure from U.S.: \_\_\_\_\_

Date of return to the U.S.: \_\_\_\_\_

Countries you will visit (please include all transit stops, or simply fax a copy of your itinerary):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Shipping Data

Attention: \_\_\_\_\_  
Company: \_\_\_\_\_  
Street: \_\_\_\_\_ Suite/Floor \_\_\_\_\_  
(sorry, no delivery to P.O. box)  
City: \_\_\_\_\_ State: \_\_\_\_\_  
ZIP: \_\_\_\_\_ Phone: \_\_\_\_\_

I would also like handset insurance for a fee of \$25 with a \$150 deductible.

## Payment Data

Credit Card Billing Address:  
Street: \_\_\_\_\_ Suite/Floor \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Type of credit card (circle one):  
AMEX    MasterCard    Visa    Diners Club  
Name on the card: \_\_\_\_\_  
Card #: \_\_\_\_\_  
Exp date: \_\_\_\_\_/\_\_\_\_\_

## Phone Features

Select a 4-digit PIN:

For your protection, a Personal Identification Number (PIN) is required to operate a Global Phoneworks phone. A PIN will be selected for you if these boxes are left blank.

For your convenience, Global Phoneworks can program up to 5 phone numbers into speed dial, including the international dialing codes. If you desire this FREE feature, please list the 5 phone numbers with descriptions up to 10 characters.

By signing below, I authorize Global Phoneworks, LLC to charge the above credit card for all applicable rental fees, deposits, usage charges and any other fees as specified in the *Terms and Conditions* detailed below. I understand that all usage charges may not be billed until up to 60 days after I return the phone.

Signature: \_\_\_\_\_

*Referred by Viking River Cruise/Generations Visa*

	Phone Number	Description
1)	_____	_____
2)	_____	_____
3)	_____	_____
4)	_____	_____
5)	_____	_____

### TERMS AND CONDITIONS

All phone and related equipment including phone, batteries, SIM card, adapters, bag, data card, and other equipment (Phone) is the property of Global Phoneworks, LLC (GPW). The person renting and accepting responsibility for the Phone (Client) rents Phone for period of time (Rental). Client accepts responsibility for safe return of Phone in essentially same condition as received. If Phone is lost or damaged, Client agrees to pay the replacement cost to GPW of approximately \$400. Handset insurance is an option for Client. Client is responsible for all rental fees and costs of all calls, including unauthorized calls, associated with Rental. Client's responsibility for fully fraudulent calls is relieved at the time that Client notifies GPW that the Phone has been lost or stolen. GPW does not warrant Phone operation. GPW's maximum liability is expressly limited to a refund of rental fees, but not usage charges. By signing the service agreement, the user waives any current or future liability claims against GPW, including but not limited to any claims for damages due to missed calls, incomplete calls, or other product failure. Client agrees to pay all court costs associated with collecting any bad debts related to Rental. Client is responsible for returning Phone to GPW using the provided shipping materials provided on the next business day following Client's return. If Client intends to extend Rental beyond original return date, GPW must be notified at least 2 business days in advance. Otherwise, a 200% surcharge may apply to the additional Rental time. Shipping expenses will be paid by GPW as part of the \$39 initial fee so long as Client returns Phone using the return airbill and packing materials provided by GPW. Otherwise, Client will be responsible for shipping expenses and safe return of Phone. Client understands that Phone will operate only in selected countries where one of GPW's service providers offers roaming. Client further understands that the Phone will not work in every locale within the selected countries and that this and all cellular phones are subject to incomplete or dropped calls and connection interference. Rental charges begin on the day Client requests Phone to be in his/her possession or the day Client receives Phone, whichever is later. GPW has the option of sending Phone prior to the requested date at no additional cost to Client. Rental charges end upon shipping date of Phone by Client to the location designated on the return airbill. The up-to-12-day rental fee is \$39, which includes shipping and handling charges. Subsequent rental charges are \$20 per week. GPW will collect a \$100/week refundable deposit when Phone is shipped. Cancelled trips resulting in an unused phone will be refunded the up-to-12-day rental fee of \$39 less \$30 for shipping. Partial-week rentals shall be charged at \$5/day up to the maximum \$20/week. GPW will provide Client with detailed billing for all charges. Any shipping fee and applicable portion of rental is nonrefundable once phone is shipped, even if GPW ships Phone prior to Client's specified date. Upon return of the Phone, GPW will calculate a final rental charge. Additional charges or adjustments for airtime usage fees will occur at 30-day intervals beginning 30 days after return date of Phone. Client understands that some airtime usage charges may be billed up to approximately 60 days after Phone has been returned to GPW due to delayed billing by some of the service providers. Any airtime rates quoted are current rates at the time of printing and are to be used as a guide only. Rates may change without notice due to exchange rates and local network price changes. All calls are charged in one-minute increments. Clients with hearing aids or pacemakers are advised to consult with a doctor before using a GPW phone. Usage of GPW is prohibited as follows: on aircraft of any type, at gas stations and while driving.